



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration

Office of Employee Benefits

One Capitol Hill

Providence, RI 02908-5860

Office: (401) 222-3160

Fax: (401) 222-2964

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## BENEFITS BULLETIN

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**To:** Non-union state employees and all state employees who are members of Unions that have ratified the new contract\*

**Date:** September 15, 2008

**Re:** October 1, 2008 Medical Plan Changes

The following changes in your medical plan coverage are effective October 1, 2008:

- Emergency room co-pay is \$100
- Urgent Care co-pay is \$35
- Specialist office visit co-pay is \$20 (includes all physicians other than primary care physicians) Note: Primary Care office visit co-pay is \$10 (includes internal medicine, family practice, pediatrics and geriatrics)
- The drug co-pay for a 31-day supply shall be as follows:

Tier 1	Tier 2	Tier 3
\$5.00	\$20.00	\$40.00

There is no separate co-pay arrangement for 60-day supplies or 100 units.
- Mail order network pharmacies: 3 month supply of a prescription drug for 2 co-payments. Maximum fill is 3 month supply. (Mail order forms are available from your agency HR office or can be obtained on line at [www.employeebenefits.ri.gov](http://www.employeebenefits.ri.gov).)

Please see the attached **2008 Frequently Asked Questions** for additional information regarding the above listed changes.

Details regarding the \$500 Wellness Incentive Credit will be announced in early October.

For complete benefits information and forms, go to [www.employeebenefits.ri.gov](http://www.employeebenefits.ri.gov).

*\*Please contact your agency payroll staff if you have any questions regarding whether or not you are in the new plan.*



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*Frequently Asked Questions*  
Regarding the 2008 Active UHC Medical Plan

- Q. When will the benefit changes go into effect?**  
A. October 1, 2008
- Q. Will I receive a new card?**  
A. *Yes.* The new card will list the new Office Visit, Urgent Care, and Emergency Services co-payments.
- Q. What should I do if I do not receive a new card, or if I need additional cards?**  
A. It is expected that you will receive your new card by September 29, 2008. If you do not receive your new ID card by October 1<sup>st</sup>, you may print a temporary card from [www.myuhc.com](http://www.myuhc.com) and order a new one, or you may call Customer Service at 1-866-202-0434 to order. This also applies if you need additional cards.
- Q. Will my Subscriber Identification number change?**  
A. *No.* Your Subscriber ID number will not change.
- Q. Should I throw my old Identification Card away?**  
A. *Yes.* After you receive your new ID card, it is recommended to cut up your old Identification Card and dispose of it.
- Q. What happens if I use my old card after I am on the new plan?**  
A. Your physician might charge you the old co-payments at the time of service and then bill you the remainder once the claim is processed and the new co-payments are assessed. For example, if you use your old card and pay a \$10 co-payment to a Specialist, you may receive a bill at a later date for the remaining \$10.
- Q. Since there will be a split co-payment structure for Primary Care Physicians (\$10) and Specialists (\$20), which providers are considered to be Primary Care Physicians (PCP's)?**  
A. Internal Medicine, Family Practice, Pediatrics, and Geriatrics fall under Primary Care. All other disciplines are considered Specialists, including Behavioral Health, Neurology, Obstetrics/Gynecology, Allergy, Endocrinology, Chiropractic, Podiatry, Nutrition, Oncology, etc...

- Q. Do I have to pay \$20 when I go for my annual OB/GYN appointment?**
- A. No. There is no co-payment for an annual OB/GYN routine care visit. If you go to your OB/GYN for a “sick visit” you will be required to pay the \$20 co-payment for a specialist visit.
- Q. If I take a maintenance medication I can save money by going through Mail Order. How do I obtain a Mail Order Form? How do I set this up?**
- A. You can print a Mail Order form from the Employee Benefits website [www.employeebenefits.ri.gov](http://www.employeebenefits.ri.gov). Additionally, you can request a Mail Order form be mailed to you by calling the UnitedHealthcare Prescription Drug Program at 1-877-842-6048. Say, “Representative”, and you will be transferred to a Customer Service Representative who can order forms for you, assist you with completing one, and answer any other pharmacy related questions.
- Q. How can I find out what Tier my medication is on?**
- A. Log onto [www.myuhc.com](http://www.myuhc.com). Select “Refill a Prescription” on the Home Page. Select “Price a medication” to enter the name of your medication. The Tier placement and cost of the medication will be displayed. You can also call the UnitedHealthcare Prescription Drug Program at 1-877-842-6048.
- Q. How do I determine if there are any generic/lower cost alternative drug options available for my prescription drugs?**
- A. It is recommended that you discuss generic/lower cost alternative drug options with your physician. To obtain a Prescription Drug List (PDL) to take to your physician go to [www.myuhc.com](http://www.myuhc.com). DO NOT log on with your username and password. See “Links and Tools” on the upper right. Click onto “Prescription Drug Information”; then select “Prescription Drug List”. This is UnitedHealthcare’s general PDL. While it is not specific to the State of RI it is a good reference for a discussion with your physician.
- Q. How can I view the new 2008 Active Plan benefits?**
- A. Refer to the Office of Employee Benefits website [www.employeebenefits.ri.gov](http://www.employeebenefits.ri.gov).

**Please contact UnitedHealthcare Customer Service at 1-866-202-0434 if you have additional questions about your benefits.**