



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration

Office of Employee Benefits

One Capitol Hill

Providence, RI 02908-5860

Office: (401) 222-3160

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BENEFITS BULLETIN

To: Council 94 Employees (and any other employees with plan changes effective November 23, 2008)

Date: October 30, 2008

Re: OPEN ENROLLMENT UNTIL NOVEMBER 14, 2008

Employees who wish to make changes in their benefit elections may do so during an open enrollment period from 10/30/08 to 11/14/08. Please contact your agency HR staff to complete the necessary forms to make the election changes.

The following changes in your medical plan coverage are effective November 23, 2008:

- Emergency room co-pay is \$100
- Urgent Care co-pay is \$35
- Specialist office visit co-pay is \$20 (includes all physicians other than primary care physicians) Note: Primary Care office visit co-pay is \$10 (includes internal medicine, family practice, pediatrics and geriatrics)
- The drug co-pay for a 31-day supply shall be as follows:

Tier 1	Tier 2	Tier 3
\$5.00	\$20.00	\$40.00

There is no separate co-pay arrangement for 60-day supplies or 100 units.
- Mail order network pharmacies: 3 month supply of a prescription drug for 2 co-payments. Maximum fill is 3 month supply. (Mail order forms are available from your agency HR office or can be obtained on line at www.employeebenefits.ri.gov.)

Please see the attached **2008 Frequently Asked Questions** for additional information regarding the above listed changes.

Details regarding the \$500 Wellness Incentive Credit will be announced in late November.

For complete benefits information and forms, go to www.employeebenefits.ri.gov.



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Frequently Asked Questions
Regarding the 2008 Active UHC Medical Plan

- Q. When will the benefit changes go into effect?**
A. November 23, 2008
- Q. Will I receive a new card?**
A. *Yes.* The new card will list the new Office Visit, Urgent Care, and Emergency Services co-payments.
- Q. What should I do if I do not receive a new card, or if I need additional cards?**
A. It is expected that you will receive your new card by November 21, 2008. If you do not receive your new ID card by November 21, you may print a temporary card from www.myuhc.com and order a new one, or you may call Customer Service at 1-866-202-0434 to order. This also applies if you need additional cards.
- Q. Will my Subscriber Identification number change?**
A. *No.* Your Subscriber ID number will not change.
- Q. Should I throw my old Identification Card away?**
A. *Yes.* After you receive your new ID card, it is recommended to cut up your old Identification Card and dispose of it.
- Q. What happens if I use my old card after I am on the new plan?**
A. Your physician might charge you the old co-payments at the time of service and then bill you the remainder once the claim is processed and the new co-payments are assessed. For example, if you use your old card and pay a \$10 co-payment to a Specialist, you may receive a bill at a later date for the remaining \$10.
- Q. Since there will be a split co-payment structure for Primary Care Physicians (\$10) and Specialists (\$20), which providers are considered to be Primary Care Physicians (PCP's)?**
A. Internal Medicine, Family Practice, Pediatrics, and Geriatrics fall under Primary Care. All other disciplines are considered Specialists, including Behavioral Health, Neurology, Obstetrics/Gynecology, Allergy, Endocrinology, Chiropractic, Podiatry, Nutrition, Oncology, etc...

- Q. Do I have to pay \$20 when I go for my annual OB/GYN appointment?**
- A. No. There is no co-payment for an annual OB/GYN routine care visit. If you go to your OB/GYN for a “sick visit” you will be required to pay the \$20 co-payment for a specialist visit.
- Q. If I take a maintenance medication I can save money by going through Mail Order. How do I obtain a Mail Order Form? How do I set this up?**
- A. You can print a Mail Order form from the Employee Benefits website www.employeebenefits.ri.gov. Additionally, you can request a Mail Order form be mailed to you by calling the UnitedHealthcare Prescription Drug Program at 1-877-842-6048. Say, “Representative”, and you will be transferred to a Customer Service Representative who can order forms for you, assist you with completing one, and answer any other pharmacy related questions.
- Q. How can I find out what Tier my medication is on?**
- A. Log onto www.myuhc.com. Select “Refill a Prescription” on the Home Page. Select “Price a medication” to enter the name of your medication. The Tier placement and cost of the medication will be displayed. You can also call the UnitedHealthcare Prescription Drug Program at 1-877-842-6048.
- Q. How do I determine if there are any generic/lower cost alternative drug options available for my prescription drugs?**
- A. It is recommended that you discuss generic/lower cost alternative drug options with your physician. To obtain a Prescription Drug List (PDL) to take to your physician go to www.myuhc.com. DO NOT log on with your username and password. See “Links and Tools” on the upper right. Click onto “Prescription Drug Information”; then select “Prescription Drug List”. This is UnitedHealthcare’s general PDL. While it is not specific to the State of RI it is a good reference for a discussion with your physician.
- Q. How can I view the new 2008 Active Plan benefits?**
- A. Refer to the Office of Employee Benefits website www.employeebenefits.ri.gov.

Please contact UnitedHealthcare Customer Service at 1-866-202-0434 if you have additional questions about your benefits.