

BCBSRI CANCER CARE MANAGEMENT PROGRAM

A cancer diagnosis turns your world upside down. It's frightening, and impacts both you and your family. It's easy to become overwhelmed trying to understand your options and make informed decisions. We can help.

The support you need when you need it most

Blue Cross & Blue Shield of Rhode Island (BCBSRI) offers a comprehensive approach to the highly complex world of cancer care, including **Blue Distinction® Centers for Cancer Care** and the **BCBSRI Cancer Care Management Program**.

Blue Distinction Centers for Cancer Care provide treatment for all types of cancer. These Centers of Excellence are part of an exclusive, national recognition program that was developed by Blue Cross and Blue Shield. To earn this designation, physicians, physician groups, hospitals, and cancer centers must undergo a thorough evaluation process that includes strict criteria for quality care and treatment expertise—the healthcare components that patients value most. Blue Distinction Centers demonstrate better coordination of care, as well as improved quality of care, safety, and affordability.

The **BCBSRI Cancer Care Management Program** is unique to your health plan, and provides local, specialized services and support. Staffed by compassionate, trained oncology care managers—including registered nurses, registered dietitians, and social workers—the BCBSRI team works with you throughout your cancer journey. Among the many resources they provide:

- A single point of contact—your care manager—who will answer questions, work with your oncologist, and connect with your treatment facility, whether in Rhode Island or out of state
- A helpful oncology kit that includes:
 - Questions to ask your oncologist
 - Tips on evaluating treatment facilities
 - Information on treatment costs
 - Advice on managing symptoms and side effects
 - Help in maintaining a normal life throughout treatment
- Thoughtful guidance and connections to hospice care, if needed, along with counseling and planning assistance for patients and family members

[More helpful information >](#)

No detail is overlooked

As a BCBSRI health plan member, you're never alone. You also have access to the **State of Rhode Island Employee CARE Center**. Here, BCBSRI's customer service team works alongside your clinical team to provide all-in-one support. Together, they'll help you:

- Get answers to medical benefits questions
- Learn how to maximize your benefits
- Coordinate treatment with your primary care provider (PCP)/oncologist
- Remove any barriers to care
- Use digital tools

Receiving treatment for cancer? Recently diagnosed?

Whether you are currently undergoing cancer treatments, or have been recently diagnosed and are considering your options, you are invited to join the **BCBSRI Cancer Care Management Program**.

Call the **State of Rhode Island Employee CARE Center** to speak with a care manager today.
(401) 429-2104 or **1-866-987-3705**

CARE Center hours are Monday – Friday, 8:00 a.m. – 8:00 p.m., and Saturday, 8:00 a.m. – noon.

Make the most of your benefits

Take a few minutes to connect with us and learn how to make the most of your health plan. After January 1, 2020, you can:

Register your account at bcsri.com to learn more about your specific health plan benefits.

Search for Your Blue Touch RI in the Apple® App Store or Google® Play*, and download the app. Once your account is registered, use it to review benefits, check a claim, or find a doctor anytime you need one.

Text BCBSRI to 73529 to sign up for Your Blue Wire mobile messaging. We'll send occasional health reminders and plan updates so you'll stay in-the-know.

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